

WARRANTY CERTIFICATE

Onduclair®

MATERIAL WARRANTY

Onduclair® PC, Onduclair® PLR, Onduclair® Color, Onduclair® Protect, Onduclair® Thermo, Onduclair® Renov ("Products") are warranted by Onduclair, an Onduline Group company, to the person or entity who bought the Products (the "Buyer") and/or to the person or entity owning the Products (the "Owner") to be free from defect/compliant with the Description part of the Installation Guide applicable to each Product, for the duration stated hereafter from the date of purchase by the Buyer/Owner provided certain conditions, including but not limited to the conditions of installation, fixation and use and the maintenance and storage requirements, hereafter set out as well as the conditions and requirements mentioned in the Installation Guide are fulfilled and respected. Products are warranted under normal usage and for a period of 120 months from the date of purchase of the Products.

Subject to the conditions set forth below, in the event that Products or any portion thereof are found to be defective/not compliant with the Description part of the Installation Guide applicable to each Product, upon presentation of this Warranty Certificate and proof of purchase, Onduclair will exchange defective/non-compliant Products by equivalent or similar new products under the terms of this warranty. Any such replacement products shall be warranted only for the remaining period applicable to Products originally purchased.

For the first 36 months from the date of purchase, Onduclair will furnish replacement products for 100% of Products which are proven to be defective for reasons other than circumstances listed below. Starting from the 37th month, the contribution of Onduclair to the replacement of defective Products shall be limited to the amount calculated pursuant to the following formula, the remainder of the replacement's amount being paid by the Owner/Buyer:

$$\% \text{ of Onduclair contribution} = 100 - [(M - 36) \times 1.15]$$

M=month

Example: at the 85th month, Onduclair will contribute to 43.65% of the amount of the replacement of the defective

$$\text{Products: } 100 - [(85 - 36) \times 1.15] = 43.65 \%$$

Onduclair's obligation to contribute to the replacement of defective Products shall cease at the end of the 120th month from the date of purchase of the Products.

EXCLUSIONS

This warranty does not cover, and Onduclair will not be responsible for any labor costs, tear-off costs, disposal costs, equipment costs, delivery costs, or other costs incurred in removing defective Products or installing replacement products, or any other cost consequent upon the defects in the original Products.

Due to the natural character of the raw materials, solid or translucent colors can vary in tone within the same pallet or between different pallets. Products will not be considered defective in the event of any variation/evolution of the color, shade or hue of the Products. Products are not covered for aesthetic issues.

This warranty shall not apply in the event of:

- non-payment of one of the Products by the Buyer,
- violation of labor law, including but not limited to illicit work.

VOIDING OF WARRANTY

ALL WARRANTIES ARE VOID UNLESS THE FOLLOWING CONDITIONS ARE MET. Products must have been installed in direct accordance with Onduclair's fixing instructions as stipulated in the Installation Guide. Neither the installer/Buyer of the Products nor the Owner must thereafter attempt to alter or repair the same or to remove the Products to any other site or sites.

The defect complained arises solely from a manufacturing defect of the Products and not as a result of:

- any defect in the structure or foundations of the building on which the Products have been installed, including, but not limited to, improper design of the structure, installation error, settling, shifting, distorting, or movement of the walls or foundation of the structure;
- mechanical impacts, mishandling of the Products;
- the failure of the installer to install the Products in compliance with Onduclair's Installation Guide and with any applicable rules to the Products, including but not limited to any applicable local regulations, standards, proper rules etc.;
- the failure of the installer to install Products with their UV protected side facing outwards, therefore being the side exposed to solar radiation and normal weather conditions;

- abnormal wear and tear (including, but not limited to, traffic on the roof or impact of falling objects);
- force majeure events such as war, military occupation, military or civilian rebellion, operation by civil or military authorities, riots, sabotage, terrorists attacks public or any unauthorized violent protests, embargo, trade ban, nuclear explosions, radiation, radioactive leaks, chemical corrosive materials and fumes such as paint removers, fire, natural disaster such as flood, lightning, hurricane, tornado, earthquakes, etc., strike, etc.;
- storm (including hail) if, within 1 km around the building where Products are installed, other products or roofing products have been damaged by the same storm;
- hail, when one of the following conditions is met:
 - the impact comes from inside the building where Products are installed;
 - hail's speed is higher than 75 meters per second (pursuant to norm SIA V280:1983) and/or hailstones' diameter is above 40 mm and/or hailstones' weight is superior or equal to 38.8 g;
- mold, moss, algae, fungus, misuse, neglect or improper storage or handling of the Products before, during, or after installation;
- failure of the Owner and/or Buyer to clean debris off and maintain the Products, any kind of modification of the Products (including but not limited to dismantling, reassembly refinement, alteration, decoration, etc.) carried out by the Buyer and/or the Owner or its contractors;
- damage to the Products as a result of interference by a third party, including animals;
- moisture accumulation caused by contact with damp or wet insulation or other absorbent materials;
- improper or insufficient ventilation;
- improper use of the Products;
- improper repair of the Products;
- exposure of the Products to incompatible chemicals;
- graffiti.

Even if rainwater run-off from Products is non-hazardous, Onduclair shall in no event be held liable in case of its use for human or animal consumption due to the inherent risk of air bourn pollutants being introduced into the water collection system.

CLAIMS

You must submit any claims under this warranty in writing together with proof of purchase of the Products to Onduclair Customer Services, rue Descartes, ZA Maurice Schumann, 59560 Comines, France.

Should you fail to establish the date of purchase, Onduclair is entitled to refuse to warranty the Products under this warranty.

Any claim under this warranty must be submitted to Onduclair by registered letter with return receipt requested, before the end of the warranty duration and within 15 calendar days following the discovery of a defect / non-conformity. In order to enable Onduclair to determine whether the Products are defective or not, the following documents / information shall be enclosed to this registered letter:

- a copy of the invoice of the Products,
- samples when requested by Onduclair,
- high quality pictures of the allegedly defective / non-compliant Products which Onduclair deems sufficient to illustrate the damage,
- indication of the manufacture references,
- number of the allegedly defective / non-compliant Products,
- a precise description of the alleged defect(s) / non-compliance,
- any relevant information in connection with its claim.

The Owner/Buyer shall give Onduclair access to the premises where the Products are located, in compliance with applicable safety rules and shall allow Onduclair to inspect/examine the Products. All travelling costs shall be borne by the Owner/Buyer and will only be reimbursed by Onduclair if the claim is accepted.

OWNER ACKNOWLEDGES RECEIPT OF THE ATTACHED WARRANTY AND AGREES TO ITS TERMS

(Owner Signature over printed name)

Project Address:

Purchase Date:

Installation Date:

Product: